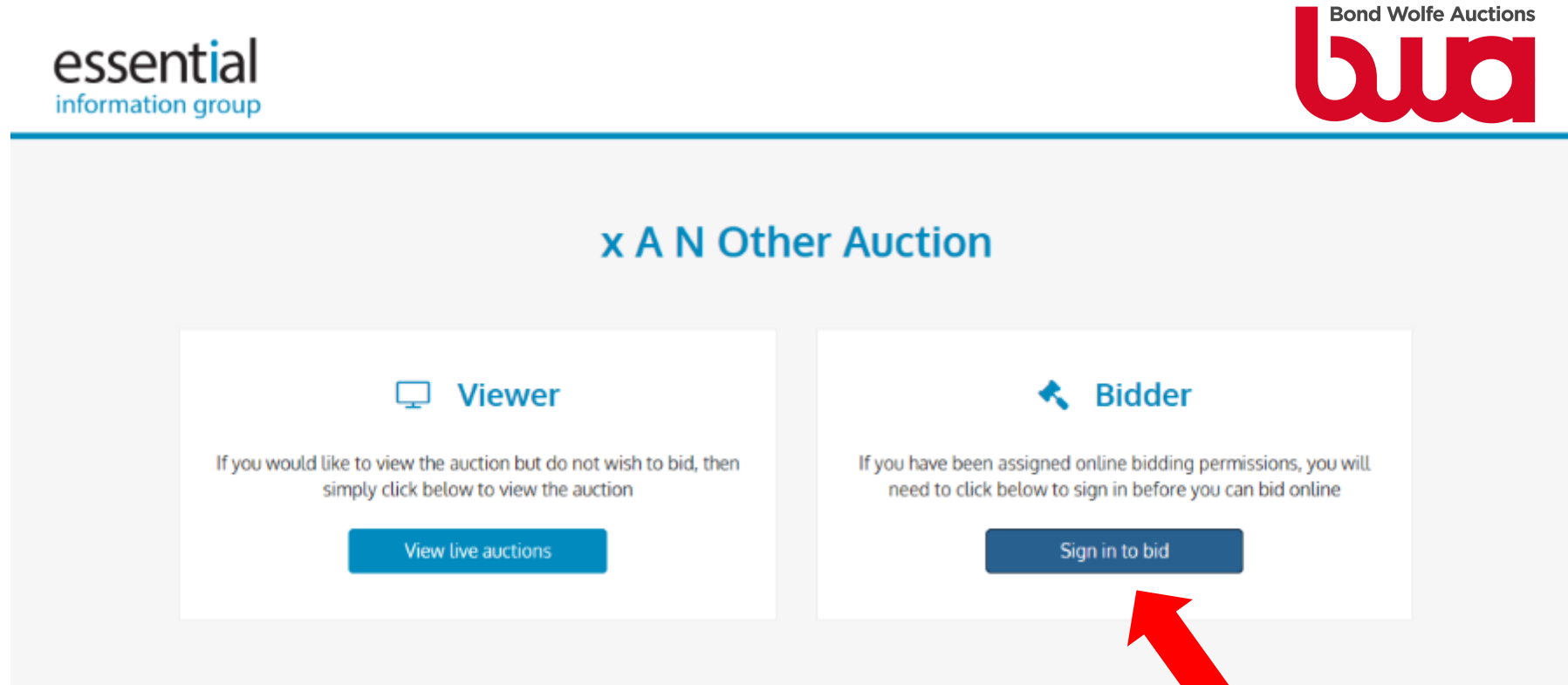


Online Bidding

'A Guide to Online Bidding'

Online Bidding

If you have registered to bid on a lot in the auction, click “Sign in to bid” in the bidder section.



The screenshot shows the top navigation bar with the 'essential information group' logo on the left and the 'Bond Wolfe Auctions' logo on the right. Below the navigation bar is a section titled 'x A N Other Auction'. This section contains two main panels. The left panel is titled 'Viewer' and includes the text 'If you would like to view the auction but do not wish to bid, then simply click below to view the auction' and a blue button labeled 'View live auctions'. The right panel is titled 'Bidder' and includes the text 'If you have been assigned online bidding permissions, you will need to click below to sign in before you can bid online' and a dark blue button labeled 'Sign in to bid'. A large red arrow points from the bottom right towards the 'Sign in to bid' button.

Online Bidding

Log into the auction bidding website using Auction Passport:

- Please log into Auction Passport using your email address and your password.



The secure way to access auction data and documents across the web



[Click here to sign up for free](#)

Existing Passport Users

Sign in to Auction Passport

Email Address:

Password:

Remember me on this device

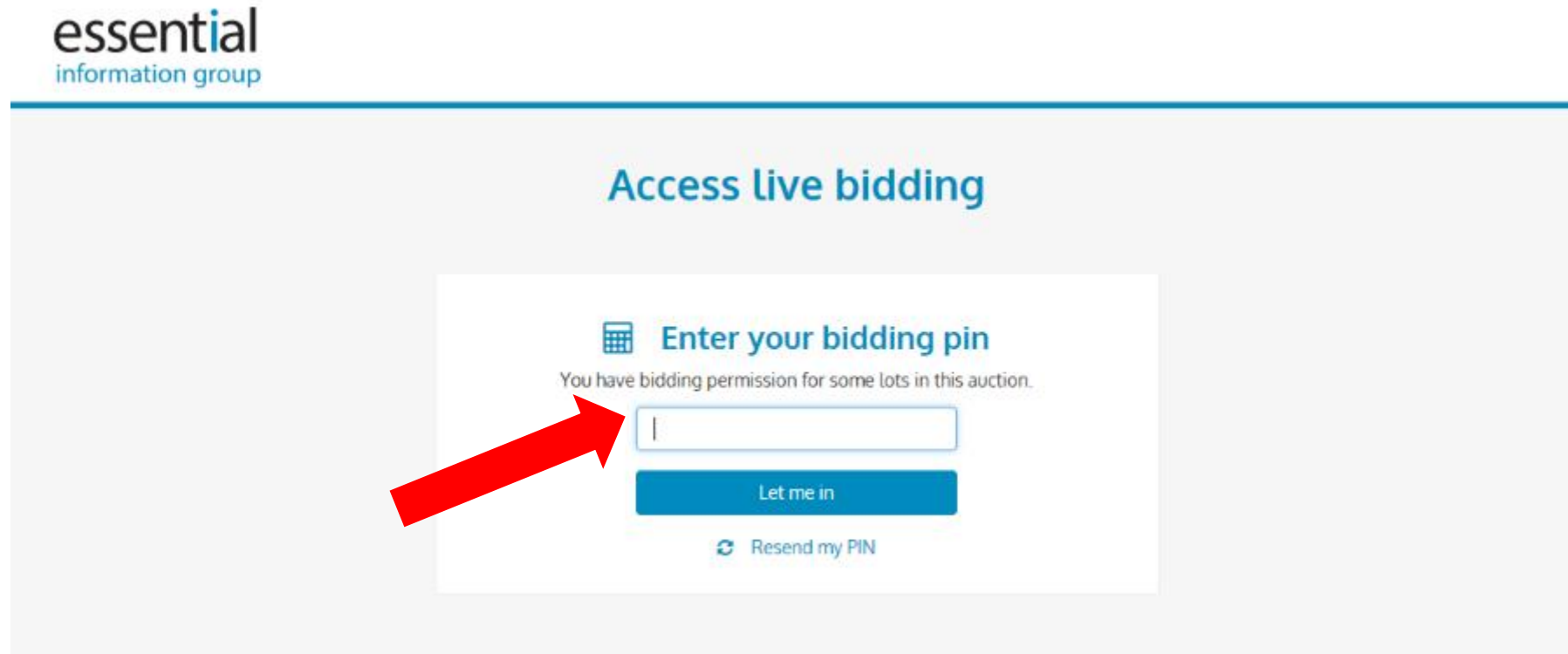
[Sign In](#)

[forgotten your password](#) | [need help logging in](#)

Online Bidding


Type in your bidding PIN:

- Your bidding PIN was sent to you by the auctioneer via email when you accepted the terms and conditions.



essential
information group

Access live bidding

 **Enter your bidding pin**

You have bidding permission for some lots in this auction.

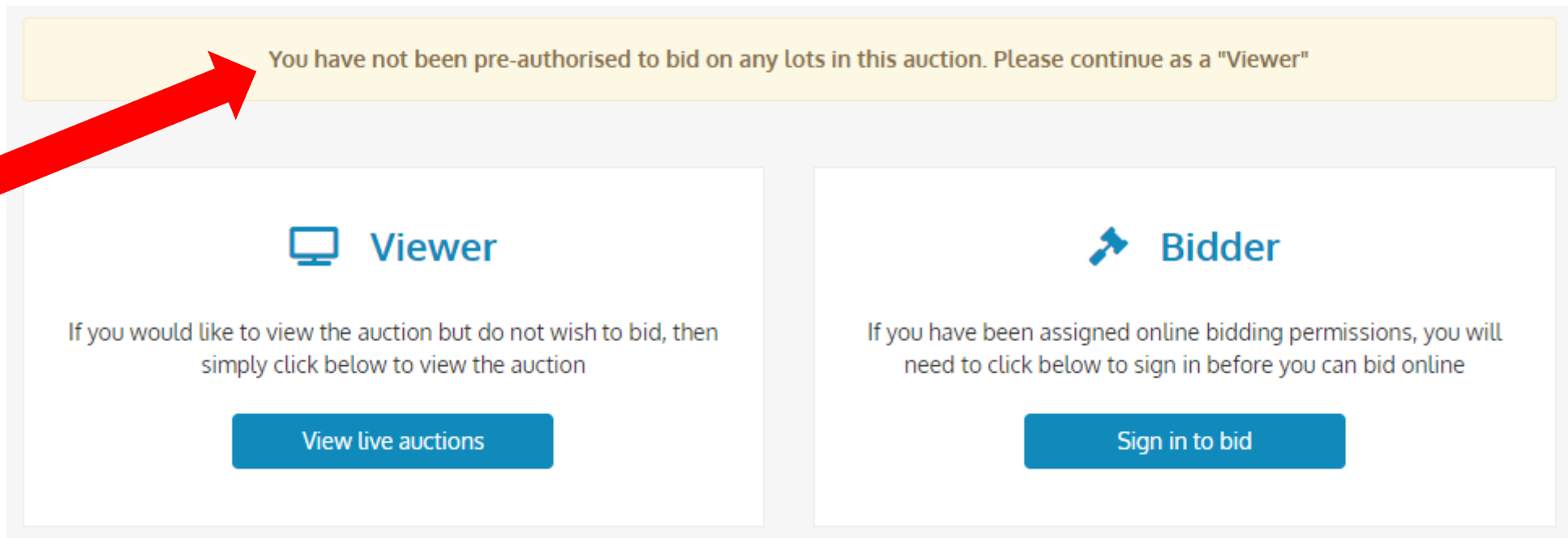
[Let me in](#)

[Resend my PIN](#)

Online Bidding

No Bidding Permissions:

- If you see the message below, you have not been assigned permission to bid on this auction by the auctioneer.
- This will be due to:
 - You must have contacted the auctioneer before the auction to set up online bidding.
 - You are logged in to the incorrect passport account – You must log in using the email address you specified to the auctioneer when registering to bid. The easiest way to get around this is to try and log in via a different browser e.g. Edge, Chrome, Firefox etc.



The screenshot shows a web interface with a yellow error message at the top: "You have not been pre-authorized to bid on any lots in this auction. Please continue as a 'Viewer'". Below this, there are two columns. The left column is titled "Viewer" with a computer icon and contains the text "If you would like to view the auction but do not wish to bid, then simply click below to view the auction" and a blue button labeled "View live auctions". The right column is titled "Bidder" with a bid icon and contains the text "If you have been assigned online bidding permissions, you will need to click below to sign in before you can bid online" and a blue button labeled "Sign in to bid". A large red arrow points from the left towards the error message.

Online Bidding

Once you have logged in and the lot you are registered for is being offered, you will see the following:

The screenshot shows the following elements:

- Header:** 'essential information group' logo on the left and 'Bond Wolfe Auctions' logo on the right.
- Video Placeholder:** A large box on the left with the text 'Waiting for video...' and a circular refresh icon.
- Lot Information:** A box containing 'Lot 4', the address 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW', and links for 'Full lot details', 'Order of sale', and 'Give us feedback'. A small image of the property is also present.
- Current Bid:** A box showing 'Current Bid' with a value of '£120,000' and currency conversions '\$138,864' and '€156,432'.
- Bidding Options:** Three buttons: 'In the room' (highlighted in blue), 'Internet bidder', and 'With you'.
- Asking Price:** A box showing 'Asking price: £125,000' with currency conversions '\$144,650' and '€162,950'.
- Place Bid Button:** A blue button at the bottom right labeled 'Place bid: £125,000'.

The current lot number, lot address and some useful quick links.

A live video feed of the auction will appear here if one has been set up.

Here you will see the current bid and asking price.

An indication of where the current bid is (in the room / another internet bidder / with you).

Press the 'Place Bid' button to place a bid at the current asking price; the auctioneer will be notified when you do.

Online Bidding

When a bid is placed:

- When a bid is placed, you will see that your bid has been submitted and is awaiting for the auctioneer to accept it.
- If your bid is unsuccessful (e.g. the auctioneer accepts a bid from another bidder), the button will prompt you to place a bid at the next asking price.

The screenshot displays the 'essential information group' logo on the left and the 'Bond Wolfe Auctions' logo on the right. The main content area is divided into two sections. The left section shows a video player with the text 'Waiting for video...' and a large blue circular loading icon. The right section is for 'Lot 4', 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW'. It includes links for 'Full lot details', 'Order of sale', and 'Give us feedback'. Below these is the 'Current Bid' section showing '£120,000' and '\$138,864' / '€156,432'. There are three bidding options: 'In the room', 'Internet bidder', and 'With you'. A 'Bid submitted. Pending...' button is highlighted with a red box, and a red arrow points to it from below. The 'Asking price: £125,000' is also displayed, with '\$144,650' and '€162,950' below it.

Online Bidding

When your bid is accepted:

- You will be notified that your bid was successful and that you are now the highest bidder.

The screenshot displays the Bond Wolfe Auctions (bwa) interface. On the left, a large white box contains the text "Waiting for video..." and a circular loading spinner. The main content area is divided into two sections. The top section, titled "Lot 4", provides details for "Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW" and includes links for "Full lot details", "Order of sale", and "Give us feedback". Below this, the "Current Bid" is shown as £125,000, with equivalent values in US dollars (\$144,650) and Euros (€162,950). A navigation bar offers three options: "In the room", "Internet bidder", and "With you". A red arrow points from the "With you" button to a red-bordered box containing the message "You are the highest bidder" and a "Bid successful" button. The "essential information group" logo is visible in the top left and bottom left corners.

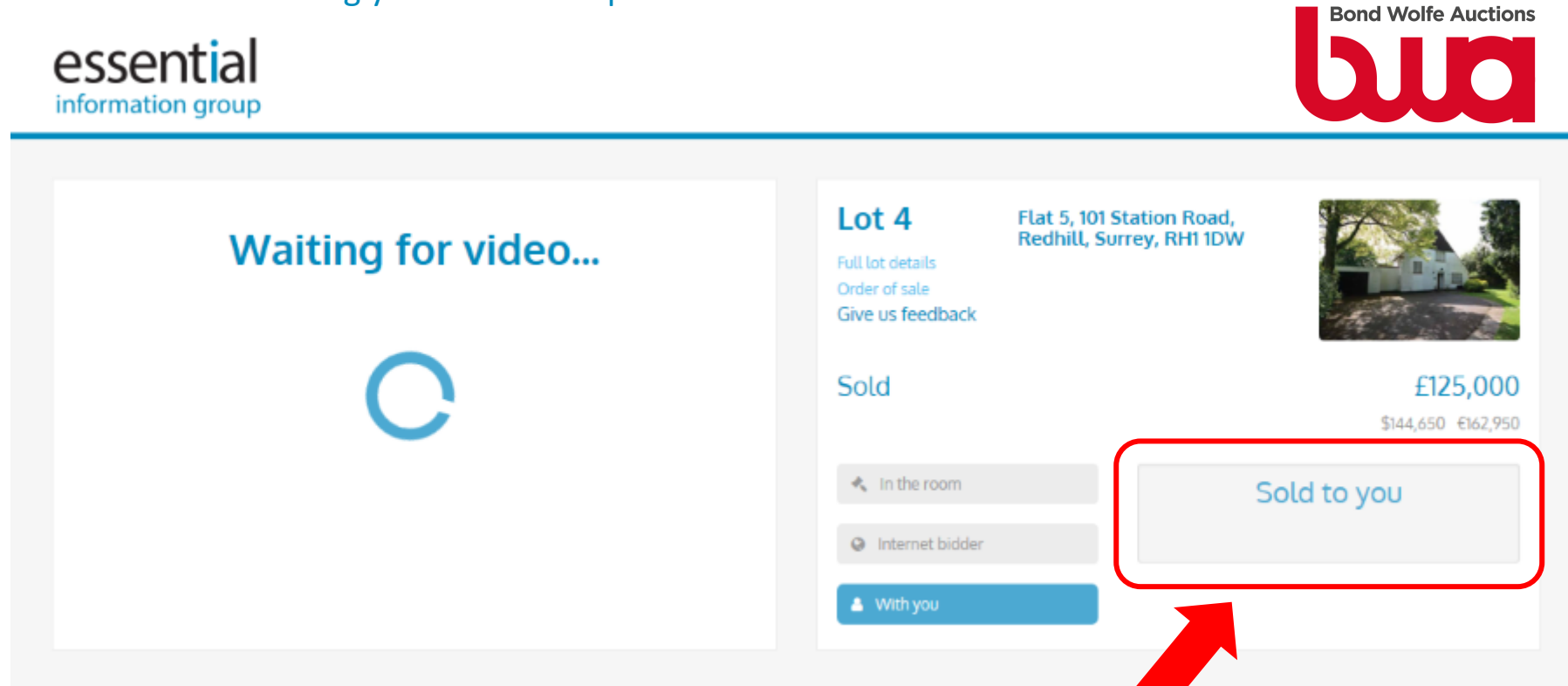
If you are outbid, the button will prompt you to bid again with the new asking price. You will also see here where the bid has come from.

The button will read 'Bid Successful' if your bid is accepted, and 'You are the highest bidder' will appear above

Online Bidding

When you successfully win the lot:

- If your offer is accepted as the winning bid, the button will be replaced by a message reading 'Sold to You'.
- You will also receive an email confirming your successful purchase.



The screenshot displays the Bond Wolfe Auctions (bwa) interface. On the left, a large panel shows 'Waiting for video...' with a circular refresh icon. On the right, a lot card for 'Lot 4' is shown, including the address 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW', a photo of a house, and the price '£125,000' (with '\$144,650' and '€162,950' also visible). Below the lot card, there are three bidding options: 'In the room', 'Internet bidder', and 'With you'. A red box highlights the 'Sold to you' message, and a red arrow points to it from below.

The panel will update to show that you have bought the lot. The email sent to you will confirm the exact time that you bought the property, as well as how much you bought it for.